

## **WESTERN BID, INC.**

### **SHIPPING AND HANDLING POLICY**

Effective as of April 28th, 2009

**1. Product Availability**  
The Availability for each item is clearly indicates on its advertising web page near its price. Online auction items are always in stock and available for the shipping unless otherwise specified.

#### **2. Order fulfillment**

All orders usually shipped within 5 business days of payment date.

#### **3. Delivery Methods**

Delivery methods may vary depending on the product you ordered and are listed on the product advertising page.

#### **4. Product delivery time**

Most of our products are shipped internationally. Product delivery time is up to three weeks via Airmail, and it takes up to 4 weeks during Christmas time. We always have a tracking number for every product shipped, and it is available to our customers upon request.

#### **5. Combined shipping**

Due to the fact that most orders are drop-shipped from our clients, vendors and suppliers we generally do not provide combined shipping.

## **6. Packing materials**

We ship most orders in used boxes or in recycled (post-consumer waste) bubble envelopes. Because it utilizes substantially less energy to reuse than to recycle, we will reuse packing materials whenever possible, rather than buy new, although recycled, materials. Most packing materials are also reused.

## **7. FPO/APO addresses**

Most items may be shipped to FPO/APO military addresses. Orders will be shipped through the Postal Service because UPS, FedEx and DHL do not ship to PO Boxes. Some oversized/bulky items cannot be shipped to FPO/APO addresses, such as mattresses, futons, furniture, and wooden unit blocks. You will be notified by email if any items in your order cannot be shipped to your FPO/APO address.

## **8. Shipping address correction**

We cannot be responsible for the errors in shipping addresses provided by customers. If your order is returned to us undelivered (i.e. due to an error in your address or if you are not available to accept your package), we will charge you the actual shipping to re-ship the package to you.

## **9. Returns and Exchanges**

All procedures concerning product return and exchange are described in our Return Policy.